



INTRODUCING CONNECT

Dear Parents/Guardians,

In these uncertain times we hope to use Connect as a platform to communicate and share learning experiences for you and your child.

I am pleased to announce that Connect is now being implemented in our school. Connect is a learning, support and communications platform developed by the Department of Education WA.

When you log into Connect you will be able to see activities you can do with your child.

You can see the following in Connect:

- Whole school or class notifications
- Classroom learning activities
- Messages/emails from your child's teachers

Connect is free and on any computer or device www.connect.det.wa.edu.au

A free app called *Connect Now* can be downloaded from Google Play or the Apple App Store where you receive Connect notices as push notifications.

Today you will receive an email from ldmadmin@education.wa.edu.au to get onto Connect.

Use the login details (P-number) and password to gain access.

You will soon receive your login details via the email address we have on file for you. If you have recently changed your email address, please let us know by phoning 9238 09000 or emailing durhamroad@education.wa.edu.au so we can update our details.

Attached is a booklet with helpful hints to get started.

Yours sincerely,

Melinda Manship

Deputy Principal

Wednesday, 25 March 2020



Frequently asked questions:

- *Will I be notified when a new notice has been published?*

Yes. Each time a new notice is published by school staff, an email is automatically sent to your designated email account. The message is included in the email, however if you wish to access the images or files that are attached or add a comment (if the teacher has encouraged you to respond), you will be required to log onto Connect. Alternatively, you may download the free *Connect Now* app from Google Play or the Apple app store to receive the notifications on your phone.

- *What if I don't really use email?*

The *Connect Now* app enables parents to use their login details and stream all of the notices and discussions to their personal mobile device. The app is free and can be downloaded from the Google Play Store or the Apple App Store.

- *Can I reply to messages?*

The teacher will sometimes invite you to respond to messages. When this happens a Comment button will be visible under the Connect Notice. You can respond either by logging into Connect or through the *Connect Now* app.

- *Who else sees the class notices?*

Only students and parents attached to a teacher's class are able to access and read class notices.

- *What if I forget my login details?*

You are able to set verification questions to reset your own password or if you prefer contact the school if you forget your login details.

- *Where can I get more information?*

Additional information is available as flyers at the bottom of on the Connect landing page under the heading Connect Help.